



Terms and Conditions of Club Membership

1. The Club membership Card is not transferable and only valid when signed by the member. The card cannot be used by any person other than the member. Improper use of the card may constitute fraud.
2. The Membership Card is not a credit card or proof of credit worthiness.
3. Associate Membership to the Club is not open to any person booking on behalf of a company where they are not an employee of that company.
4. The Club membership is not open to leisure or business agents for bookings made where commission is payable.
5. The Membership Card remains the property of The Club and must be surrendered on demand in any case of use or attempted use contrary to these terms and conditions.
6. We reserve the right to change or substitute awards or benefits without notice. The Club also reserves the right to change the list of properties participating on the scheme without notice.
7. The redemption of all awards is subject to allocation and availability and must be preceded by a prior confirmed booking with the hotel. The hotel reserves the right to charge the full appropriate rate should a member attempt to redeem an award without a prior confirmed booking.
8. Members have the facility to nominate a third party when requesting award vouchers. Once issued, a voucher can only be redeemed by the named bearer and is not transferable.
9. We may change the basis on which The Club points are awarded at any time without prior notice.
10. The Club points are awarded for spend on accommodation, food and beverages. Points are not awarded for spend on non-business related functions (e.g. payment for weddings and special celebration events) nor for leisure club membership fees.
11. Points may be awarded in conjunction with other special offer promotions at the individual hotel's discretion.
12. The Maximum number of points awarded for any one transaction shall not exceed 450 points.
13. A dinner for two award entitles the named bearer of the award voucher to a table d'hote meal for two in any participating property. The award does not include beverages.



14. A short break award entitles the named bearer of the award plus one other to either a one or two-night break including accommodation and breakfast in a standard double or twin room at any participating property.
15. The Club membership will terminate if no points are awarded during the previous 24-month period. A Club Awards Certificate is valid for 12 months from the date of issue.
16. The renewal, cancellation or amendment of membership shall be at the sole discretion of The Club.
17. Any member may resign from membership at any time by letter addressed to: The Club, FREEPOST NEA 11522, Yarm, TS15 0BR.
18. When claiming as an Associate Member, points cannot be awarded a second time for the same event, if the Associate Member takes part in the actual event.
19. Points awarded to Associate Members are deemed to be the property of the participating company. Any tax implications are the responsibility of the individual member and not The Club.
20. Any dispute regarding these Terms and Conditions shall be determined by the law of England and the parties agree that any dispute is subject to the exclusive jurisdiction of the English Courts.

